
Event Agenda

Ontario Municipal Tax & Revenue Association Conference 2026

Sunday, September 13, 2026

2:00 PM - 4:00 PM

OMTRA Golf Tournament

Location: Deerhurst Lakeside Golf Course

4:00 PM - 7:00 PM

Registration

Location: Guest Services Area

7:00 PM - 11:00 PM

Welcome Reception/Hospitality

Location: Drift Kitchen and Bar (Previous Name - Eclipse Dining Room)

Monday, September 14, 2026

7:00 AM - 8:30 AM

Breakfast/Sponsor Visitation

Location: Peninsula Ballroom

7:00 AM - 8:30 AM

Registration

Location: Guest Services Area

8:30 AM - 9:15 AM

Opening Address

Location: Peninsula Ballroom

9:15 AM - 10:00 AM

Keynote : Property Tax Reform - Why is it so Difficult?

Location: Peninsula Ballroom

Speaker: Dr. Enid Slack

10:00 AM - 10:30 AM

Break/Sponsor Visitation

Location: Rotunda/Conference Hallway

10:30 AM - 11:45 AM

Beyond Retail: The Transformation of Commercial Space in Canada

Location: Peninsula Ballroom

Speaker: Dr. Tony Hernandez

11:45 AM - 1:00 PM

Lunch

Location: Peninsula Ballroom

12:30 PM - 1:30 PM

Sponsor Visitation

Location: Rotunda/Conference Hallway

1:00 PM - 1:30 PM

Sponsor Presentation and Chat

Location: Waterhouse 1-3

1:00 PM - 1:30 PM

Sponsor Presentation and Chat

Location: Waterhouse 4

1:35 PM - 2:35 PM

Serving With Purpose - Customer Experience in Tax Billing and Collections

Location: Waterhouse 1-3

1:35 PM - 2:35 PM

Estimated vs Actual Reads -- Managing Risk and Customer Trust

Location: Waterhouse 4

1:35 PM - 2:35 PM	Beyond the Subclass: Affordable Housing and the Expanding Landscape of Property Tax Exemptions Location: Waterhouse 5 Speakers: Amber Ferguson, Georgia Triandos
2:35 PM - 3:05 PM	Break/Sponsor Visitation Location: Rotunda/Conference Hallway
3:10 PM - 4:10 PM	Municipal Accommodation Tax in the Real World: What's Working, What's Not, and What's Next Location: Waterhouse 1-3 Speakers: Scott Dilbey, Natalie Moore
3:10 PM - 4:10 PM	MPAC Update Location: Waterhouse 4
3:10 PM - 4:10 PM	High-consumption Alerts and Leak Detection Location: Waterhouse 5
6:00 PM - 8:00 PM	Dinner Location: Peninsula Ballroom
8:00 PM - 11:00 PM	Hospitality Suite/ Game Night Location: Peninsula Ballroom

Tuesday, September 15, 2026

7:30 AM - 9:00 AM	Breakfast/Sponsor Visitation Location: Peninsula Ballroom
7:30 AM - 9:00 AM	Registration Location: Guest Services Area
9:00 AM - 9:30 AM	Sponsor Presentation and Chat Location: Waterhouse 1-3
9:00 AM - 9:30 AM	Sponsor Presentation and Chat Location: Waterhouse 4
9:30 AM - 10:30 AM	AI Without the Tech Talk: Practical Tools You Can Use Today! Location: Peninsula Ballroom Speakers: Mark Leavens, Kent Peel
10:30 AM - 11:00 AM	Break/Sponsor Visitation Location: Rotunda/Conference Hallway
10:30 AM - 11:00 AM	AGM Prep Location: Peninsula Ballroom
11:00 AM - 12:00 PM	OMTRA 2026 Annual General Meeting Location: Peninsula Ballroom
12:00 PM - 1:30 PM	Lunch Location: Peninsula Ballroom
1:35 PM - 2:35 PM	CFO Panel Discussion - Revenue Resilience: Financial Leadership for Ontario Municipalities Location: Peninsula Ballroom
2:35 PM - 3:05 PM	Break/Sponsor Visitation Location: Rotunda/Conference Hallway

3:10 PM - 4:10 PM	POAs and Additions to the Tax Roll Location: Waterhouse 1-3
3:10 PM - 4:10 PM	Water Billing: Transition back to Municipalities Location: Waterhouse 4 Speakers: Ayesha Farooq, Kim Ashfield
3:10 PM - 4:10 PM	Driving Collections Decisions Through Data and Power - Data In, Dollars Out: Smarter Municipal Collections Location: Waterhouse 5 Speakers: Whitney Chase, Natasha McLarty
5:30 PM - 6:30 PM	President's Reception (Invite only) Location: Hospitality Suite
6:00 PM - 6:30 PM	Pre-Banquet Mixer Location: Rotunda/Conference Hallway
6:30 PM - 11:59 PM	Gala Dinner and Video Dance Party Location: Peninsula Ballroom

Wednesday, September 16, 2026

8:00 AM - 9:00 AM	Registration Location: Upper Level of Peninsula Ballroom
8:30 AM - 9:30 AM	Breakfast Location: Peninsula Ballroom Hallway
9:30 AM - 10:30 AM	OPTA Unpacked: Insights for Today's Revenue Professionals Location: Waterhouse 1-3 Speaker: Michelle Binsted
9:30 AM - 10:30 AM	POA vs APS: Navigating Options for Modern Municipal Enforcement Location: Waterhouse 4
9:30 AM - 10:30 AM	Development Charges and How They Relate to Property Tax Location: Waterhouse 5 Speaker: Lauren Birch
10:00 AM - 10:30 AM	Break Location: Rotunda/Conference Hallway
11:00 AM - 12:00 PM	Designation Presentation/Prize Draws & Closing Remarks Location: Peninsula Ballroom